

## **FAQ's for the 3Com Wireless Router, USB Adapter and PC Card**

### **When would I need a 3Com® Wireless Cable/DSL Router?**

If you are a Home or Office user, that wants to connect more than one PC or Laptop to your Irish Broadband connection or if you want to work wirelessly.

### **When do I need a 3Com® Compact USB Adapter or a PC Card?**

Any home user or office with PCs or Laptops that do not have wireless functionality built in.

### **What is the difference between the 3Com® Wireless Compact USB Adapter and the Wireless PC Card?**

USB Adaptors are for Desktop PC's  
PC Cards are for Laptops

### **Why would I need a 3Com® Wireless Router if your service is Wireless?**

Although Irish Broadband gives you the fantastic flexibility of wireless connectivity, this is only wireless to the home or office and it will only connect to one PC or laptop at a time. If you have a second PC or will have in the future, you need this router. Or if you want to roam around your office or home with a laptop, you need this router.

### **What do I need in my laptop or PC to use my 3Com® Wireless Router?**

If you have a wireless card or centrino wireless – then nothing.  
If not, then a 3Com® Wireless PC card for your laptop, or a 3Com® USB Adapter for your desktop.

### **Is the 3Com® Wireless Router difficult to install?**

No, the simple set-up wizard makes set up and configuration easy, 3Com also offer 60 days free telephone support on 1800 553117 with each Router.

### **Are the 3Com® Wireless PC Cards difficult to install?**

No, the simple set-up wizard makes set up and configuration easy, 3Com also offer 60 days free telephone support on 1800 553117 with each PC Card.

### **Are the 3Com® USB Adaptors difficult to install?**

No, the simple set-up wizard makes set up and configuration easy, 3Com also offer 60 days free telephone support on 1800 553117 with each USB Adaptor.

### **Where do I install my 3Com® Wireless Router?**

Connect your Router to where your Irish Broadband Breeze connection has been installed.



**How secure is my 3Com® Wireless Router?**

The 3Com router comes with wireless security (WPA and WEP encryption), so you can ensure no one else can access your wireless connection. Its also has a built in firewall, to help block hackers.

**What Wireless Security comes with the 3Com® Wireless Router?**

WPA (Wi-Fi Protected Access) and WEP (Wired Equivalent Privacy encryption).

**Is the 3Com® Wireless Router a firewall?**

Yes, it's a full stateful packet inspection firewall

**What Warranty is offered with the 3Com® Wireless Router?**

There is a 5 year warranty from 3Com included with each Router

**Can I connect my printer to my 3Com® Wireless Router?**

If your printer has a LAN port, than you can connect it to the router

**Does the 3Com® Wireless Router support my VPN office connection?**

Yes, it supports VPN pass through.

**Does the 3Com® Wireless Router support Network Address Translation?**

Yes

**Does the 3Com® Wireless Router have LAN ports?**

Yes, 4 x 10/100 LAN ports

**What range will I get out of my 3Com® Wireless Router?**

It should cover most 3-4-bed homes, but this will vary depending on the size of your home or office. However, it also supports Wireless Distribution System (WDS), so you could put a second wireless router in your home or office to extend the coverage.

