

PRESS RELEASE

IRISH BROADBAND INTRODUCES NEW CUSTOMER SUPPORT SYSTEM

IntraISP to Enhance Broadband Provider's Customer Service

Irish Broadband, Ireland's leading wireless broadband service provider, is introducing a new software system to enhance billing processes, general customer services and back office controls. The company will install IntraISP, the flagship product of US-based logistics management services provider River City Software Solutions (RCSS), in two phases. The initial stage is due to be completed by the end of March 2006.

The company has placed an order with RCSS to the value of US\$500k. Part of a consortium of seven unique technology companies, River City Internet Group (RCIG), RCSS was among the first companies to develop real-time, Web-based billing and credit card processing solutions. Their IntraISP software suite is designed especially for ISP's such as Irish Broadband.

Irish Broadband selected IntraISP after a thorough analysis of various globally available packages. This process took over 12 months to complete. "The responsiveness of RCSS to our enquiries and the positive feedback we had from existing users convinced us that this vendor will deliver what is promised," said Jeremy Nel, Chief Operating Officer, Irish Broadband.

IntraISP is a comprehensive billing & business management portal for ISP, WISP, Web Hosting, and VoIP providers. RCSS has been developing and supporting billing & business management systems since 1994.

Irish Broadband expects that this will further improve their internal processes in relation to customer issues through enhanced controls and reporting on time.

Irish Broadband has experienced rapid growth throughout the last year, markedly over the last three months. The company now has a

significant customer base and hopes that the new system will result in the accretion of additional customers over the next three to five years.

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